REFERENCE: N.017-024-2019/1R_ADDENDUM 2
Date: 15 September 2026
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SANRAL
BUILDING SOUTH AFRICA THROUGH BETTER ROADS

Dear Tenderers

CONTRACT SANRAL NRA 2025/0341 (N.017-024-2019/1R)

FOR THE OPERATIONS AND MAINTENANCE OF THE TOLL PLAZAS ON THE N17 TOLL ROAD (Retender) (Contractor)

1. ADDENDUM NO. 2

This Addendum is issued in terms of Clause C.3.2 of the Tender Data and must be read in conjunction with and shall be deemed to form part of the Tender Document.

Kindly acknowledge receipt of this addendum by completing the ACKNOWLEDGEMENT OF ADDENDUM below. Failure to acknowledge this addendum may invalidate the Tender.

THIS ADDENDUM IS TO BE READ IN CONJUNCTION WITH AND SHALL BE DEEMED TO BE PART OF THE RELEVANT TENDER/CONTRACT DOCUMENT

From

SOUTH AFRICAN NATIONAL ROADS AGENCY SOC LIMITED (SANRAL GAUTENG PROVINCE)

to

TENDERERS

for

CONTRACT SANRAL NRA 2025/0341 (N.017-024-2019/1R)

FOR THE OPERATIONS AND MAINTENANCE OF THE TOLL PLAZAS ON THE N17 TOLL ROAD (Retender) (Contractor)

THIS ADDENDUM CONTAINS THE FOLLOWING:

SECTION A: AMENDMENTS TO THE TENDER DOCUMENT

SECTION B: RESPONSE TO TENDERER'S REQUEST(S) /CLARIFICATION QUESTION(S) SUBMITTED VIA EMAIL

APPENDIX 1: UPDATED COST MATRIC (N.017-024-2019_1R MC PART C2.2 15Sept2026)

APPENDIX 2: UPDATES TO FORM C1.4.4

APPENDIX 3: UPDATES TO FORM C1.4.9

APPENDIX 4: UPDATES TO VOLUME 4 (C14, C16, C21 and C25)

APPENDIX 5: UPDATES TO VOLUME 4 (2026 Traffic)

SECTION A: AMENDMENTS TO THE TENDER DOCUMENT

1 AMENDMENTS TO BOOK 1 OF VOLUME 3

1.1 T.1.2 TENDER DATA

1.1.1 Replace the QMS points allocation in "2. TENDERING ENTITY'S QUALITY MANAGEMENT SYSTEM QMS CREDENTIALS" of clause C.3.11 as follows:

i).	No evidence of QMS in place	0
ii).	Evidence of QMS not based on ISO-9001	5
iii).	Evidence of QMS based on ISO-9001	10
iv).	Evidence of QMS based on ISO-9001 but in process of certification	15
v).	ISO-9001 certified QMS in place	20

1.2 T.2.1 LIST OF RETURNABLE SCHEDULES

1.2.1 Replace Form A21 and A22 in the List of Returnable Schedules with the following.

A21	PDF	REGISTRATION WITH CIDB	*1 & *2
A22	PDF	DECLARATION OF TENDERER'S FINANCIAL SUBMISSION	*1 & *2

1.2.2 Delete the following three items from the List of Returnable Schedules.

C1.1.1/ SBD7	PDF	FORM OF OFFER	*2
C1.2.3	PDF	CONTRACT DATA – INFORMATION PROVIDED BY THE TENDERER	*2
C2.2/S BD3	MS EXCEL	PRICING SCHEDULE/ COST MATRIX	*1 & *2

1.3 FORM D10: TECHNICAL PROPOSAL

1.3.1 Replace paragraph 4 b in Form D10 with the following:

b) The Tenderer must indicate its annual turnover, over the last five (5) years of the tendering entity (Excl. VAT) per year. If the tendering entity is a Consortium or Joint Venture, the annual turnover of all shareholders or members must be indicated.

2 AMENDMENTS TO BOOK 2 OF VOLUME 3

2.1 PART C1 AGREEMENTS AND CONTRACT DATA

2.1.1 Replace "three (3) years" in paragraph 1 of C1.1.2 FORM OF ACCEPTANCE (INCORPORATING SBD7) with "six (6) years".

2.2 C1.3 PART B: PARTICULAR CONDITIONS SPECIAL PROVISIONS

2.2.1 Update the definition of Incumbent System Integrator as follows:

"SUB-CLAUSE 1.1.88: INCUMBENT SYSTEM INTEGRATOR

means any person named in the Contract as an Incumbent System Integrator, or any person appointed as an Incumbent System Integrator, for a part of works; and the legal successor in title to each of these persons. The Incumbent System Integrator shall be appointed as a nominated Subcontractor in accordance with FIDIC Sub-clause 4.5."

2.3 C1.4 OTHER STANDARD FORMS

2.3.1 Replace "C1.4.4 FORM OF AGREEMENT IN TERMS OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, 1993 (ACT NO 85 OF 1993) AND CONSTRUCTION REGULATIONS, 2014" with the form included within Appendix 2.

2.3.2 Replace "C1.4.9 APPOINTMENT OF PRINCIPAL CONTRACTOR IN TERMS OF SECTION 5.1(k) OF THE CONSTRUCTION REGULATIONS, 2014 INCORPORATED IN THE OCCUPATIONAL HEALTH AND SAFETY ACT, ACT 85 OF 1993." with the form included within Appendix 3.

3 AMENDMENTS TO BOOK 3 OF VOLUME 3

3.1 C2.2 SCHEDULE OF PAYMENTS/COST MATRIX (INCORPORATING SBD3) in PART C2 PRICING DATA

3.1.1 Replace the Cost Matrix with the attached "N.017-024-2019_1R MC PART C2.2 15Sept2026.xlsx".

3.2 C3.2.2 PARTICULAR AMENDMENTS TO THE STANDARD SPECIFICATION FOR OPERATIONS AND MAINTENANCE OF CTROM PROJECTS: GENERAL (VOLUME 2 BOOK 2a)

3.2.1 Replace ***PS 5.1.2.1.3 Contractor's Minimum Personnel requirements with the following revised requirements.***

"PS 5.1.2.1.3 Contractor's Minimum Personnel requirements

(a) The required personnel shall as a minimum meet the below stated Qualification and Training requirements.

(b) The Contractor shall make provision for the cost of employing the required personnel with the stated minimum requirements in his rates and this cost shall not be specifically measured for payment.

PERSONNEL CATEGORY	***REQUIRED QUALIFICATION AND TRAINING***
1. Call Centre Personnel	Be able to speak English and one other language Computer literacy Accredited and certified life skills program completion (as offered by Lifeline or similar) Call Centre Management Certificate

		Communications Training Certificate IMS Certificate Trained in call handling skills such as, but not limited to, telephone etiquette, customer relations, emergency call handling and dispatching
2.	*Construction Health and Safety Officer*	*NQF Level 6 National Diploma in Safety Management (NDS MN) equivalent training course as a minimum qualification.* *Registered with the South African Council for the Project and Construction Management Professions (SACPMP).* *Minimum five (5) years of experience with regards to implementing and maintaining a health and safety management system compliant.* *Access to transport between Toll Plazas with a valid driver's licence.*

*Note: *Reference to the Engineering Qualifications and the Higher Education Qualifications sub-framework (HEQSF) presentation by ECSA (http://www.sasee.org.za/CMS/WP-content/uploads/2014/07/HEQSF-And-Engineering-Qualifications-B-van-Wyk.PDF")*

3.2.2 Replace the security camera table under "PS18.6 Security Cameras" with the following:

Security Cameras		
Toll Plaza	***B-4016-a***	***A-7005-b Camera-Months (cameras x remaining months)***
Ermelo Mainline	*6*	*132 (2 x 66)*
Trichardtsfontein Mainline	*6*	*132 (2 x 66)*
Leandra Mainline	*6*	*132 (2 x 66)*
Leandra Ramp	*6*	*132 (2 x 66)*
Dalpark Mainline	*6*	*396 (6 x 66)*
Denne Road Ramp	*6*	*132 (2 x 66)*
Gosforth Mainline	*6*	*132 (2 x 66)*
Gosforth West Ramp	*6*	*396 (6 x 66)*
Total	*48*	*24*

3.3 C3.2.7 PARTICULAR AMENDMENTS TO THE STANDARD SPECIFICATIONS FOR OPERATIONS AND MAINTENANCE OF CTROM PROJECTS: PAYMENT METHODOLOGY AND DESCRIPTION OF PAYMENT ITEMS (VOLUME 2 BOOK 7A)

3.3.1 Replace "B-4023" with "B-4016" in the payment item description for B-4016 within B-4000 ELECTRICAL AND MECHANICAL SYSTEMS.

4 AMENDMENTS TO VOLUME 4

4.1 The following updated information is included in Appendix 4 to this Addendum.

- **C01** Plaza Maintenance Costs Statistics– From Nov 2025 to Jul 26.
- **C14** AVC Accuracy Data – From Jan to Jul 26.
- **C16** Historic Daily AVC, MIS, TEL 1 and TEL 2– From Jan to Jul 26.

- **C17.1** AVC, MIS, TEL Hourly Traffic – From Jan to 31 Jul 26.
- **C21** Monthly and Key Summary Traffic Data – From Jan to Jul.
- **C25** – Utilities Historic Costs - Nov 22 to Jul 26.

4.2 The following updated information is included in Appendix 5 to this Addendum.

- Hourly traffic per virtual plaza for 2026.
- Traffic for 2026.

SECTION B: RESPONSE TO WRITTEN QUESTIONS FROM TENDERERS

No	Tenderer's Questions submitted via E-Mail	Response
8.	**W.R.T - V3B3 Cl PS2.3.1** *PS2.3.1.12 The Contractor is to investigate the Wide Area Network (WAN) currently installed at all the existing mainline Toll Plazas on the N17 and upgrade and / or replace the existing WAN communication backbone, also referred to as the Primary Communication Network, from Back Office Systems to each toll lane/tolling point.* *Refer to Part C11 of Volume 4 for the summary of the description of toll system installed.* Is the scope meant for the Main Contractor or for the NSC? If it's for the MC, kindly advise under which Cost Matrix Item should this cost be covered.	The WAN scope is the responsibility of the Main Contractor. Refer to payment items A-4006 and A-4007 in the Cost Matrix. Note that the Local Area Network at the Toll Plazas is the responsibility of the ISI or NSC.
9.	W.R.T - **V3B3 Item No. B-4001b** (& all UPSs), should we consider pricing these UPSs with battery packs as per run time requirements, or is this already factored in Item **No. B-4001e** per site?	Yes, items B-4001a to B-4001e must include battery packs as per the requirements. Refer to the payment item description in B-4001 for more detail.
10.	In terms of **Volume 4**, we kindly request for **updated/latest** information with regards to **Utility Costs, Predicted Traffic (D1 to D4 until end of contract period).**	Refer to Item 4.1 of this addendum. Note that the supply of electricity and fuel are based on Provisional Amounts in A-4001 and A-4002, for which the Tenderer need to include an overhead charge.
11.	W.R.T - **V3B1 does Cl- C3.11** supersede the requirement in **Form D10, 4b**?	Refer to item 1.3.1 of this addendum for a change to Form D10.
12.	Volume 3 Part T2: Returnable Schedules, Form A21. Form A21 in the returnable schedules refers to "REGISTRATION WITH CIDB", however Part T2.1: List of Returnables Schedules refers to the same form as "DECLARATION OF TENDERER'S FINANCIAL SUBMISSION". Please confirm the correct description and contents of Form A 21.	Refer to item 1.2.1 of this addendum.
13.	**Volume 3 Part T2: Returnable Schedules, Form A22.** Form A22 in the returnable schedules refers to "DECLARATION OF TENDERER'S FINANCIAL SUBMISSION" , however Part T2.1: List of Returnables Schedules refers to the same form as "DECLARATION OF INDEPENDENT TECHNOLOGY-BASED INTELLECTUAL SERVICE PROVIDER"**.** **Please confirm the correct description and contents of Form A 22.**	Refer to item 1.2.1 of this addendum.
14.	Volume 3 Part T2: Returnable Schedules, Form C1.2.3. Part T2.1: List of Returnables Schedules refers to a Form C.1.2.3 with description "CONTRACT DATA – INFORMATION PROVIDED BY THE TENDERER", which is a duplication of Form C1.5. Form C1.2.3 is also not included in the Returnable Schedules.	Refer to item 1.2.2 of this addendum.

No	Tenderer's Questions submitted via E-Mail	Response
	Please provide a copy of Form C1.2.3, indicating the correct description and contents.	
15.	Could you please assist with updated information in **Volume 4** to **July 2026**? The following sections under **Part C** have currently been updated up to the dates indicated below: • C01 - Nov 25 • C14 - Dec 25 • C16 - Dec 25 • C17.1 - Dec 25 • C17.2 - Dec 25 • C21 - Dec 25 • C25 - Oct 22 EPC Total (B-4020 a–e)	Refer to item 4.1 of this addendum for updates to: C14 C16 C21 C25
16.	We request: • Hourly traffic per virtual plaza for April and July 2026. • Schedule A2 does not indicate any dedicated eTag lanes. Please specify which lanes are dedicated eTag lanes for each plaza. • Manning levels per plaza for April and July 2026.	 • Refer to item 4.2 of this addendum • Refer to Part C08 of Volume 4, all lane types, including DETC lanes are indicted. • The Manning levels must be determined by the Tenderer.
17.	ETC Customer Service Clerk Could you please confirm whether dedicated ETC Customer Service Clerks are employed, which plazas they are assigned to, and what the salary is for this position?	The ETC Customer Service Clerks are included in the administrative staff tier of the Average Monthly Cost table in Book 2.
18.	1. These fall under fixed items, what is the plan to address these and on what payment mechanism? • Water Proofing at Eastern Toll Plazas (I believe it is Leandra, Trichardt and Ermelo plazas • Refurbishing of Toll Plaza Control Buildings at Gosforth, Dalpark and Denne Road Toll Plazas • Concrete works: Replacement of Toll Booths and concrete slabs at Gosforth and Dalpark and replacement of concrete joint sealant at all the toll plazas.	If required, these works will be performed using the following provisional sums: • A-10001 • A-10015 • A-10016
19.	2. Request for Hourly Traffic • The hourly Traffic for Trichardt and Ermelo is not complete and some hours are duplicated with different totals per class, some days are incomplete as well.	Refer to item 4.2 of this addendum
20.	Can we please have Plaza drawing for N17 with readable measurements?	See Paragraph "C3.1.6 DRAWINGS" in Book 3 of Volume 3 for drawings other than that provided in Part A of Volume 4: "Drawings will, however, be made available for scrutiny during the tender period at the Employer's Northern Region offices in Pretoria, if so requested."

Email this page to procurementwr4@sanral.co.za

CONTRACT SANRAL NRA 2025/0341 (N.017-024-2019/1R)

FOR THE OPERATIONS AND MAINTENANCE OF THE TOLL PLAZAS ON THE N17 TOLL ROAD (Retender) (Contractor).

FORM: ACKNOWLEDGMENT OF ADDENDUM NO. 2

Date Issued: 15 September 2026

1. The addendum is to be read as forming part of the Project Document.
2. Acknowledge receipt of this addendum by returning a completed and signed version of this form to procurementwr4@sanral.co.za.
3. Attach a completed and signed version of this form to Returnable Schedule Form A16.

Receipt of Addendum No 2: Consisting of the following (tick to confirm receipt) is hereby acknowledged.

		Tick to confirm receipt
SECTION A	AMENDMENTS TO THE TENDER DOCUMENT	
SECTION B	RESPONSE TO WRITTEN QUESTIONS FROM TENDERERS	
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……..……
COMPANY

……..……
NAME

……..……
SIGNATURE

……..……
DATE